



*HW*

S&H Form: (2/01)  
Attorney Docket No. 1330.1024D

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:

M. HANAGAN, et al.

Application No.: 10/667,335

Group Art Unit: 3627

Confirmation No.: 9288

Filed: September 23, 2003

Examiner: Unassigned

For: MODULAR, CONVERGENT CUSTOMER CARE AND BILLING SYSTEM

**RESPONSE TO RESTRICTION REQUIREMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed October 14, 2004, applicant elects Claims 1, 2 and 4 of Group I, without traverse.

Respectfully submitted,

STAAS & HALSEY LLP

Date: 11/2/04

By: *J. Randall Beckers*  
J. Randall Beckers  
Registration No. 30,358

1201 New York Ave, N.W., Suite 700  
Washington, D.C. 20005  
Telephone: (202) 434-1500  
Facsimile: (202) 434-1501